



# SHREE SIDDHIVINAYAK HEALTHCARE SERVICES

[www.sshcs.in](http://www.sshcs.in)

Exclusive Dental Implant Treatment Services across Mumbai, Pune, Nashik Cities  
since 2007

## Refund Policy

### Refund & Cancellation Policy

This cancellation is broadly explained as 2 scenarios –

(i) Refund requests on same day as date of health checkup an

(ii) Refund requests before health checkup date on which it has to be availed. Below are guidelines for cancellation:

- Once patient starts with the billing at Apollo clinic, any request for refund shall not be granted
- Any Cancellation request should be submitted by an email to [care@sshcs.in](mailto:care@sshcs.in) at least 12hrs before the check appointment
- The hospital shall not be responsible in case communication is not received by the customer due to incomplete address given by the individual
- In case of refund, 3% processing charges will be levied on price which is to be refunded
- The stated amount due for refund shall be processed within 7 business days from the date of the cancellation, subject to all terms and conditions. Refund will be made through NEFT irrespective of mode of payment by patient.
- The above-mentioned cancellation process and refund processing time may vary under special circumstances (such as holidays, strikes, bank delays etc.) and SSHCS cannot be held liable for the delay

### Shipping and Delivery Policy: -

∅ We provide health checkup service so shipping is not included in this service.